

PEACE OF MIND.

HOW-TO GUIDE: INTELLIGENT EMERGENCY CALL.

BMW ConnectedDrive So connected, you're free.

INTELLIGENT EMERGENCY CALL.

What is the Intelligent Emergency Call?

If an airbag is deployed, the Intelligent Emergency Call automatically contacts the BMW Call Centre via an accident-proof telephone unit permanently installed in your vehicle – independently of your own mobile phone, both at home and abroad. Specially trained personnel will then establish contact with you, inform the emergency services and give you support by telephone – in your mother tongue if possible. The same connection simultaneously transmits the precise position of the vehicle to the nearest metre together with other data relevant for the rescue services, such as risk of injury, number of passengers and model and colour of the vehicle. This enables rescue services to promptly prepare the required care for those involved in the accident. The Intelligent Emergency Call can also be triggered manually, if you need to summon assistance for other road users, for example.

Requirements for use:

- Ordering of the option Intelligent Emergency Call

Please note: Intelligent Emergency Call is available as standard in many markets and models.

HOW TO USE THE INTELLIGENT EMERGENCY CALL.







Automatic activation as soon as crash sensors or airbags are triggered.

Automatic transfer of all data relevant to the accident via a permanently installed SIM card, for example:

- Chassis number
- GPS data
- Accident data, such as impact location
- Airbag status
- Number of passengers
- The URGENCY algorithm recognises injury risks using the accident data

Please note: Manual activation of Intelligent Emergency Call is also possible when help for other road users is required.

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