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“THE PROTECTION I NEED FOR
THE PEACE OF MIND I DESIRE.”
YOUR NEW CAR WARRANTY.



THE NEW CAR WARRANTY BY BMW AND PERFORMANCE MOTORS.

QUALITY YOU CAN COUNT ON.



First and Second Year - BMW New Car Warranty

Your BMW New Car Warranty commences upon the first date of vehicle registration or first use.

The warranty cover is valid for a period of twenty-four months with no limitation on the distance covered within this period.

Your warranty cover will ensure that any confirmed defects in manufacture or workmanship are corrected without cost to the owner. The warranty cover is attached to the vehicle and will, therefore, transfer to the subsequent owner if the vehicle is sold.

After a period of six months the following work is deemed not to be attributable to the manufacturing process and is, therefore, not covered:

Adjustments, rattles, squeaks, noises, tightening, cleaning and lubrication. Additionally, wheel alignment, wheel balancing, handbrake adjustment and the checking and re-positioning of the vehicle's lighting system is also deemed to be service related.

Take note that the warranty coverage against defects in respect of materials or workmanship cannot be extended to cover items which are deemed to be service related, components that may require periodic replacement or adjustment as a normal part of motoring components with a limited life expectancy unless required as part of a valid claim on an associated component.

These items include but are not limited to:

Wiper blades, filters, drive belts, spark plugs, brake pads, brake discs, bulbs, fuses, all rubber bushings, fluids and lubricants.

The BMW warranty cover does not include outside influences such as stone chipping, impact damage, fallout and bird droppings.

Tyres are covered by a separate warranty provided by the tyre manufacturer. BMW will provide owners with every possible assistance should a tyre related issue arise.

Third Year onwards - BMW Extended Warranty

The scope of services of the BMW Extended Warranty coverage is similar to that of the manufacturer's warranty that comes with the new car except for exclusions indicated below. The BMW Extended Warranty is limited to a maximum distance of 200,000 km or up to the number of years from the date of first registration, where whichever is reached first applies. Service work has to be carried out in accordance with the manufacturer's specifications.

Take note that the warranty coverage against defects in respect of materials or workmanship cannot be extended to cover items which are deemed to be service related, components that may require periodic replacement or adjustment as a normal part of motoring, and components with a limited life expectancy unless required as part of a valid claim on an associated component.

Other exclusions include but are not limited to:

- Consumables such as wiper blades, filters, drive belts, spark plugs, brake pads, brake discs, bulbs, rubber bushings, etc.;
- Fuel and contamination in the fuel system;
- Damage to paint finish, body, cover and panels;
- Wear and tear in the interior (e.g. interior trim, covers, arm rests and handles);
- Damaged glass (e.g. mirrors, windows, windscreens and headlights);
- Starter batteries;
- Adjustment works, wind, squeaking, rattling noises and odours;
- Seals and sealing work of any type (except for cylinder head gaskets);
- Tyres, wheel balance weights and wheel damage;
- Repairs of accessories that were not original manufacturer's equipment and were not ordered with the new car;
- Repairs for which the car user is responsible (e.g. engine damage due to deficiency of engine oil, participation in race events, and works by unauthorised persons).

Kindly note that the scope of services, terms, conditions and exclusions may change from time to time without prior notice in accordance with the manufacturer's guidelines.

Your warranty does not cover the following items:

It is, however, important to understand that this warranty coverage against defects in materials or workmanship cannot be extended to cover items which are deemed to be service related, adjustments, components that may require periodic replacement or adjustment as a normal part of motoring, components with a limited life expectancy and, therefore, subject of exclusion from this warranty cover unless required as part of a valid claim on an associated component.

BMW Corrosion Perforation Warranty

Your BMW car is covered by a twelve-year unlimited mileage warranty against corrosion perforation. Only original factory panels will be eligible. Reworks, accident damage and external influences are excluded.

BMW Paint Warranty

Your BMW car is covered by a three-year unlimited mileage warranty against paintwork faults. Only original factory paintwork will be eligible. Reworks, accident damage and external influences are excluded.

Plug-in Hybrid - High Voltage Battery

The high voltage batteries in Plug-in Hybrid cars are covered by a six-year warranty, limited to a maximum distance of 100,000km, whichever is earlier.

BMW i - High Voltage Battery

The high voltage batteries in BMW i cars are covered by a eight-year warranty, limited to a maximum distance of 100,000km, whichever is earlier.

Your Responsibilities under the Warranties

To ensure your BMW car's warranties are not compromised you must adhere to the following terms and conditions. Naturally the above-mentioned warranty will not cover any liability for death bodily injury or damage to property or any other consequential loss or damage.

- Service work has to be carried out in accordance with the manufacturer's specifications. Any damage to or defect in the vehicle caused by poor or insufficient servicing will not be remedied under the vehicle's warranty.
- Ensure you observe any warning lights or symbols displayed by your BMW car's management system. These messages are usually an indication that your BMW car has detected a potential internal fault and, therefore, these messages are not to be ignored. Your owner's handbook provides a detailed summation of each of the tell-date symbols and you must respond accordingly. It is important to understand that all fault messages are permanently logged within your BMW car's management system and accessible at any time.
- The warranty for defects is excluded if the defect is caused by the following instances:
 - i) installation of parts into the new BMW vehicle and the use of which have not been approved by the manufacturer; and
 - ii) alteration of the new BMW vehicle or parts which have not been approved by the manufacturer.
- Ensure your BMW car is not used for courier purposes, competitions, rallies or race events.
- Any damage to or defect in the vehicle caused by poor or insufficient servicing will not be remedied under the vehicle's warranty.